

Aftercare & Commissioning Engineer

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Job Summary

Vacancy :

Deadline : Oct 31, 2024

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Employment Status : Full Time

Experience : Any

Salary :

Gender : Any

Career Level : Any

Qualification :

Job Description

Job Purpose:

To carry out aftercare callouts for all of our projects and legacy projects, assist with and carry out commissioning and carrying out plant servicing for maintenance contracts.

Duties and Responsibilities:

- To carry out aftercare calls to all handed over and legacy projects, assist office staff in the scheduling of calls and to record aftercare calls through our construction based software in terms of findings for analysis by the quality / commercial department.
- To work with the aftercare, procurement and quality team to price up, source and cost out parts where required in line with the aftercare policy for the project.
- To identify problematic products or materials and involve suppliers in actions to correct defects and providing information to the quality and Ops team to feed this back to the procurement and construction teams.
- To attend regular quality and supervisors meetings providing an input in regards to aftercare problems and reoccurring issues to allow them to be addressed at contract stage and improvements made to the quality system.
- To carry out commissioning across sites for Air source heat pumps, Exhaust air heat pumps, HIUs, Electric heating systems and other forms of heating and complete online commissioning forms to allow handover to the client (Training provided on this from specialist suppliers).
- Carrying out pre-commissioning checks prior to the commissioning process to confirm all properties and units are ready to be setup and identifying any uncompleted works to the relevant parties ahead of time to allow for completion without delaying commissioning.
- To carry out balancing and commissioning of ventilation systems within houses and apartments inline with airflow rates supplied by the design team and completion of handover paperwork.
- To liaise with the ventilation validation company to make sure that all units are correctly validated on their end and that any discrepancies between our readings and theirs are addressed immediately to avoid impacting BCAR handover dates.
- To assist in the liaising and scheduling of specialist commissioning companies.
- To work with our QA and Ops team in setting up and scheduling of plant maintenance contracts including liaising with external stakeholders.
- To carry out plant maintenance service works onsite and capture findings through our cloud based construction software for issuing on to external stakeholders.
- To identify any remedial works that arise during the plant maintenance service works and make sure our Aftercare and commercial team have sufficient info to identify works costings on to end clients.
- To attend regular supplier / industry / specialist training to allow the above tasks to be carried out.
- The job role may include periodic assistance being provided to the contracts teams where problems have been identified during construction works that require troubleshooting or fault finding to resolve.

Any other duties as requested or required by the Manager or Senior Management Team.

• This job description is not intended to be exhaustive and flexibility in your approach to your role is essential. We reserve the right to amend or change this job description from time to time to suit the changing needs of the role and the business and you agree to accept such changes.

Person Specification:

- Minimum of 3-5 years experience working as Aftercare / Commissioning Engineer or in a similar position.
- NVQ Level 3 or above in Plumbing.
- Excellent communication skills.
- Strong oral and written reporting skills.
- Ability to organise tasks, prioritise and delegate if necessary.
- Ability to work under pressure to delivery projective objectives,
- Good working knowledge of Microsoft Applications and Construction Based Software e.g. Procore.
- Full clean driving licence
- Open to travel across various sites Nationwide.
- Up to date Manual Handling and CSR documentation.

Employee Benefits:

- Competitive compensation package.
- Enrolment in company pension scheme.
- Company Vehicle, Fuel Card and Company Devices (role dependent).
- Opportunities for career development and progression within a growing company.
- A collaborative and supportive work environment.
- 28 + days annual leave.
- Active social calendar with team bonding activities throughout the year
- Charity advocates with charity initiatives organised throughout the year.

Education & Experience

Must Have

Educational Requirements

Compensation & Other Benefits
